

Conferences and Events

Bringing the business community together

Driven Worldwide are global specialists in chauffeured transport for investor conferences, corporate events and VIP hospitality.

Managed conference and events services include:

Pre-Event Planning

Event Planning Team

- Projects overseen by an experienced Events Manager
- Expert in planning for multi-day events
- Advice on vehicle number and combination
- Contingency planning for unforeseen delays, roadworks or weather

Pre-Event On-site Visits

- On-site reconnaissance for venues, local pick-up points and hotels
- Pre-event IT set up and testing of on-site operations centre

Supplier Quality Assurance

- Can immediately request availability from vetted suppliers in 1,500 cities
- Saves insurance and licensing certificates, triggers alerts when documents need review
- Suppliers must adhere to the Driven Worldwide Supplier Charter and commit to its code of conduct

Event Operations

On-site Team

- Team on-site and/or on call 24/7 to manage up to 1000 VIP transfers
- Hourly updates for client conference team
- Smartly dressed front of house coordinating arrival and dispatch
- Car park team to manage waiting chauffeurs

On-site Operations Centre

- Provides a team base and technology hub
- Desktops and large shared screens for live project updates
- Integrated with Google Maps and Flight Checker for real time info
- On- and off-site operations teams have full visibility of all vehicles

PalmTree™ Dispatcher App

- Handheld tablet gives front of house full visibility and access
- Real time location, ETAs and dispatch information with delegates
- Minimises waiting time for delegates and chauffeurs

*Some services may not be available or apply in certain locations

Comfort, consistency and control are our watchwords.

Our technology and operations team are second to none, but these things are no substitute for experience and passion. The Driven Worldwide team has nearly 30 years of hands-on experience managing successful events and takes pride in service excellence and commitment to problem solving.

Additional Client Benefits

Client Access

- The **PalmTree™** client portal shows live project data
- It uses permission-based access
- Maintains regulatory compliance
- Managers in highly regulated businesses or on sensitive events have full control over who can view projects

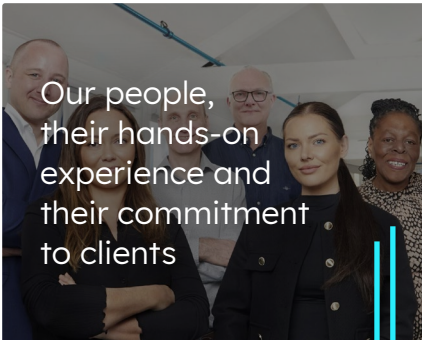
Continuous Service Improvement

- The client dashboard shows costs and performance against SLAs
- The **PalmTree™** meeting hub captures client feedback and service reviews to help refine and streamline services



Conferences and Events operations are powered by **PalmTree™**, Driven Worldwide's proprietary operating system. Links to Google Maps and Flight Checker de-risk critical event travel whilst the centralised dispatcher app lets operations teams track whereabouts of all vehicles.

Conference and Events Managers choose us for three reasons:



Our people, their hands-on experience and their commitment to clients



Our quality assurance, underpinned by **PalmTree™** our operating platform



Our 30 years' experience running managed chauffeur services for enterprise

Let's talk.

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